

Maine School Administrative District #75 Information Technology Services Overview

enterprise wide services:

Infrastructure procurement, installation, configuration, and maintenance (LAN/WAN cabling, network components)
Client/Server platform procurment, installation, configuration, and maintenance (desktop/server harware)
Shared Network Server Services (Novell and Windows server Operating Systems)
Basic network service protocols (TCP/IP, UDP, Native File Access, LDAP, etc.)
Domain Name resolution System internal
Network routing services (Cisco and Hewlett Packard)
Dynamic Host Configuration Protocol (DHCP)
Network Proxy Server
Internet Firewall
Network Address Translation
Domain Name resolution System external
Domain Controlers
Email Hosting
Internet Email Gateway SMTP
Internet Email Spam/Virus filtering
Email access via WEB browser
Web page hosting services
Network monitoring
Web calendaring
Acedemic Support Systems (Read180, Spectrum, etc.)
Administrative Support Systems (Payroll, Abante, etc)
Database Management Services (Design, Integration, Management, etc)
IT Security
Helpdesk/Information Technology Support
Disaster recovery/protection (tape backup,UPS)
Network Administration/Management
Technology Training
IT Inventory Management
File/Data Storage
IT Consulting
IT policy development
Implementing and managing IT projects

site based services:

Network printing services
Network Server services (Novell and Windows server Operating Systems)
Basic network service protocols (TCP/IP,UDP, Native File Access, etc.)
Desktop client services (Desktop Operating System, hardware/network configuration)
Domain Name resolution System internal
Web page hosting
Administrative Support Systems (SchoolMaster, etc)
Health and Safety system services (APOGEE, Clinical Fusion)
Academic Application Services (NWEA, Read 180, Type2Learn, etc.)
Computer LAB environment
MLTI Support (MAM)
IT Consulting

client based services:

Email/colaborative planning application for Windows clients (Groupwise)
Internet/Intranet WEB Browsing (HTTP and HTTPS)
File/data download (FTP,HTTP)
Office productivity suite (MS Office, OpenOffice, Appleworks)
misc. application software (Reader Rabbit, etc)
Scanner (image import)
File/data storage